



NEW PATIENT EXPERIENCE

Please plan to arrive 15 minutes early for your first visit in order to complete our registration forms and medical history form, if you haven't already printed and completed the forms from our website. Your first appointment will consist of a comprehensive assessment of your teeth and mouth; therefore, a complete set of dental x-rays will be taken. *A new patient appointment cannot be completed without the x-rays.* If you have recent dental x-rays you may wish to bring them with you. (NOTE: Insurance will not cover a NEW set of bitewing x-rays if taken in the past 12 months or full-mouth/panoramic x-rays if taken in the past 36 to 60 months.)

You should allow one hour for this visit. No dental treatment is provided during the comprehensive examination with the doctor. A professional cleaning can be scheduled in conjunction with the new patient examination. *Professional cleanings are permitted only after the patient has completed the new patient examination and x-ray update appointment.* Please allow an additional hour for the professional cleaning.

Payment is due at the time of service. If Dental PPO Insurance is being used to pay for this visit, ESTIMATED co-payments are due at the visit. It is highly recommended that insurance coverage be confirmed prior to the appointment as dental insurance coverage does not guarantee insurance payment.

What should I bring to my first appointment?

Please arrive 15 minutes prior to your scheduled appointment. You will need to bring the following information:

- Photo ID
- Any dental insurance information
- X-rays taken within the past 12 months

What can I expect at the new patient examination appointment?

Your first appointment will consist of a comprehensive assessment of your teeth and mouth. A complete set of dental x-rays will be taken, and an intra-oral camera tour and evaluation of your mouth will be conducted. Your dental concerns and expectations will be addressed, and finally, a treatment plan including professional teeth cleanings will be assembled based on the x-rays and doctor's evaluation.